Alejandra Ullauri, Au.D.; MPH

Board Certified Audiologist 401 E Ontario St Chicago, Illinois, 60611 USA alejandra@chicagohearingcare.com

SUMMARY

Doctor of Audiology, certified in Audiology and Cochlear Implants by the American Board of Audiology, with public health and practice administration background. With a global perspective of the field, patients' needs and professionals' challenges. Professional with a focus on social responsibility.

EDUCATION

- Universidad San Francisco de Quito, Quito, Ecuador 2012
 Masters in Public Health
- University of Florida, Gainsville, FL, USA 2009
 Doctorate of Audiology
- Flinders University, Adelaide, South Australia, Australia 2003
 Masters of Audiology
- University of Central Florida, Orlando, Florida, USA 1999
 Bachelor of Arts, Communicative Disorders

HONORS

- Education Committee / American Academy of Audiology / 2015-2016
- James Jerger Future Leaders in Audiology Conference / American Academy of Audiology, Conference Award, September 2014
- Board of Directors / Illinois Hands and Voices, April 2014 to present
- Specialty in Cochlear Implants / American Board of Audiology. August 2010
- First prize research paper in Otology / Ecuadorian & Panamerican Ear, Nose and Throat, Head and Neck Surgery Meeting, June 2008

EXPERIENCE

Chicago Hearing Care, LLC

Oct 2015 to present

Director

Clinical Responsibilities:

- Comprehensive hearing evaluations
- Diagnostics, electrophysiological testing
- Hearing Devices
- Cochlear Implants

University of Chicago Medicine, Otolaryngology, Chicago, IL, USA Jun2013- Jul 2015 Manager of Audiology - Comprehensive Ear and Hearing Care Center

Practice Management & Development:

- Develop specialty clinics. Objective: improve patient care
- Develop training programs for clinicians including specialty certification, clinical rounds and quarterly manufacturers' updates. Objective: support continuing education
- Restructure Hearing Aid Clinic. Objective improve patient care
- On-going monitoring of programs by on-going adjustments made to clinicians' templates and team approaches for specific clinics. Objective: Improve time management and productivity

Clinical Responsibilities:

- Cochlear Implant Audiologist
- Hearing Devices
- Diagnostics, electrophysiological testing

Research Interests / On-going projects:

- Cochlear Implant Patient performance
- Cross-Cultural Training: the way to access health services

University of Illinois in Chicago, Chicago, Illinois, USA Visiting Instructor of Audiology

2012-2013

- Teaching and clinical supervision for forth year Doctorate of Audiology Students.
- Cochlear Implant Audiologist
- Pediatric hearing assessment
- Hearing devices selection, fitting and verification

Audiovital Speech and Hearing Clinic, Quito – Ecuador Director / Owner

2005-2012

Administrative Responsibilities

- Successful introduction to the market of a second option in cochlear implants
- Management: 20 staff, 5 offices (2005-2012)
- Developed and monitored clinical protocols (2005-2012)
- Developed communication material for patients, professionals, and institutions.
- Initiated and completed ISO 9001-2008 Quality Management Certification in 2012 in Clinical services and hearing devices business.
- Co- Hosted 3 main regional conferences:
 - Panamerican Ear Nose and Throat Head and Neck Surgery Meeting, Cochlear Implant Section, over 70 attendees from Latin and Noth America, Quito 2008
 - Christopher Blind Mission (CBM), Latin American Meeting, over 30 participants from Latin American and North American, Neurotologists, Audiologists and Speech Pathologists. Quito 2008.
 - Oticon Latin American Seminar, over 50 participants, Latin America, North America and Denmark, Quito 2012.

Clinical Responsibilities:

- Cochlear implant (CI) program coordinator
- Pediatric / CI audiologist
- Hearing aids selection, fitting and verification
- Professional training

Research: Chief Investigator

- WHO Ear and Hearing Disorders Survey: Ecuador 2009 http://www.hindawi.com/journals/cpis/2014/847526/
- WHO Ear and Hearing Disorders Survey: Pilot Study 2008
 Poster: American Academy of Otolaryngology Head and Neck Surgery Conference 2010

Hospitals NHS Trust, London, UK Senior Audiological Scientist

2003-2005

Clinical Responsibilities:

- Pediatric Cochlear Implant Assessment
- Intra-operative testing
- Pediatric Hearing diagnostics
- Pediatric Hearing Aid verification

Research:

 Chief Investigator: Bimodal Benefits of Cochlear Implant + Contralateral Hearing Aid http://www.ncbi.nlm.nih.gov/pubmed/17479966

Australian Hearing, Adelaide, Cairns and Melbourne, Australia	2001-2002
Student Placement	
PSCH Clinic, New York, USA	2000-2001
Treatment Coordinator (Full-time)	
Quality Services for the Autistic Community, New York, USA	2000-2001
Habilitation Therapist (Part-time)	

PRESENTATIONS AT INTERNATIONAL CONFERENCES:

- Cochlear Implants Grand Rounds, American Academy of Audiology Annual Conference, San Antonio, TX (2015)
- A Cross Cultural Approach: The path to addressing health disparities and accessing and benefiting from early intervention services, Early Hearing Detection and Intervention National Meeting, KT (2015)
- WHO Hearing Survey: Ecuador 2009, **Coalition for Global Hearing Conference**, Vanderbilt University, Nashville, TN (2013)
- From suspecting a hearing loss to accessing a rehab program: A Study of a pediatric
 population in Ecuador, First Iberoamerican Cochlear Implant Symposium, La
 Habana, Cuba (2009)
- Hearing Disorders in Ecuador, Hearing Impairment Prevention Conference, WHO
 / CBM / CINDA, Bogota, Colombia (2007)
- Cochlear Implant Programme in Ecuador, **British Cochlear Implant Group Annual Meeting**, London, UK (2006)

PROFESSIONAL MEMBERSHIPS:

Illinois Hands and Voices - Board of Directors Member American Academy of Audiology - Fellow American Board of Audiology - Member & Certified International Society of Audiology - Member Association of Clinical Research Professionals - Member

ADDITIONAL INFORMATION:

- **Humanitarian Audiology:** Projects in Malawi (2012), and Ecuador (2007-2009)
- Languages: Spanish (first language), English